

Access to information about you

Middlesbrough Primary Care Trust and Redcar and Cleveland Primary Care Trust are registered under the Data Protection Act 1998 to store and use personal information. We ask for information about you so you can receive proper care and treatment. We keep this information, together with details of your care, because it may be needed if we see you again. Everyone working in the NHS has a legal duty to keep information about you confidential. You have a right of access to personal information we hold about you. If you would like to have access, please ask the professional who is caring for you.

Concerns, complaints and comments

We welcome your comments, suggestions, compliments or concerns, as by listening to these we can make sure that we are giving high quality care to you and others. Please ask to be put in touch with our Patient Advice and Liaison Service (PALS). They can be contacted on **0800 013 0500** to deal with any general queries you may have.

If you have a complaint of any kind, you should first talk to the professional delivering your care, who will try to sort it out. If this is not possible, or you feel you want to take it further, you can write to The Chief Executive's Office at: Riverside House, 18 High Force Road, Riverside Park, Middlesbrough, TS2 1RH.



Middlesbrough Primary Care Trust
Redcar and Cleveland Primary Care Trust
Middlesbrough, Redcar and Cleveland Community Services



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Primary and Community Sexual Health Clinics

Primary and Community Sexual Health Clinics

Middlesbrough, Redcar and Cleveland Primary Care Trusts have been working to develop more locally based Sexual Health Clinics.

These clinics are run by a mixture of local Doctors and Nurses. Not only can you be seen and treated for sexually transmitted infections but also you can talk about your contraception needs and what is best for you. You may just need reassurance that everything is OK.

Call the number opposite and get yourself an appointment.

Remember you don't need to see your GP first!

How much will it cost?

- It won't cost you anything to be seen and treated. You may be given medication following your appointment to take home with you.

What this service means for you?

- You will be seen and treated quicker.
- Your appointment will be at a time and location that suits you.
- Some clinics allow you just to walk in and be seen without an appointment.
- There is a wide choice of locations to choose from.
- Confidentiality is assured at all times.

Will I need to go to hospital?

No, not usually. All treatment will be done by a clinician through your local service. They will ensure that your condition is fully treated. In the unlikely event that your symptoms don't improve, the clinician will refer you to see a consultant at the local hospital.

Confidentiality

The law guarantees your confidentiality. Your records will be private and not shown to your doctor unless you give consent.

To book your appointment please call this number:

0845

045 0620

